



The Company's policy defines the criteria and circumstances under which the Company compensates Clients with a negative account balance.

The negative balance protection policy is implemented under the following circumstances:

- Clients are individuals or legal entities qualified as retail and professional clients of the company. However, the Negative Balance Protection Policy does not apply to those Clients who are subject to supervision by the financial services regulator; funds managed by such a company or a legal entity that is a professional client due to certain circumstances;
- All types of accounts (CFDs), except those specifically designed for exchange-traded products.

When the account balance is negative, there is a possibility formation of a negative balance, most often such consequences are likely to occur in margin trading in financial products. No later than 2 business days after the occurrence of a negative balance, the Client who wants to receive compensation must contact the Company's support service by e-mail. Further, the Company will analyze the request and draw conclusions on whether to reimburse the deficit in the relevant accounts to fully or partially compensate for the negative balance. If the Client has several accounts, the balances will be summed up.

At the discretion of the Company, the amount of the total negative balance will be credited to the Client's personal account, as described, up to a maximum of 50,000 € or the equivalent in the currency of the trading account. The amount to be credited is determined by summing up all positive balances with negative balances incurred 2 business days prior to receipt of the request.

Refusal to apply the Policy is relevant if:

- A negative balance is not related to the client's trading activity if the negative balance is caused by the Company's fees;
- A negative balance is related to or is the result of a direct or indirect breach of the company's terms and conditions by the client or a breach



market rules, including but not limited to the laws of the United Kingdom, the client's country of birth or any other country in the European Economic Area;

- Within the Client's jurisdiction, there are applicable legal requirements for the Company to provide the Client with negative balance protection (e.g. in Germany); in such cases, the Company's actions are based on local laws and not on this Policy;
- The Client participates in bonus programs provided by the Company;
- A negative balance was formed in conditions of unstable market conditions or exceptional market movements/volatility.